

Precautions

To ensure correct use of the massage product, please read the Instructions carefully before use.

- 1.Please do not use the neck massager while driving.
- 2.Please do not use the massager under high temperature or humidity place.
- 3.If you have long hair, please tie your hair up before using the neck massager.
- 4.Please start the machine only after it is resting on your neck.
- 5.Please use the USB charging line provided with the device and ensure electricity safety.
- 6.People with neck redness, infection and bruise or people that have had neck surgery should not use the product.
- 7.People with high blood pressure and schizophrenia should not use the product.
- 8.This massager is for personal care only and should never replace the treatment and comments from professional medical workers. If you have any enquiries, please advise your professional medical workers.
- 9.This product is designed for home care and shall not be used for diagnosis, treatment, or other commercial purposes.
- 10.To clean the product, please wipe with disinfected cotton dipped in neutral detergent. Do not clean the product with water.
- 11.People whose neck joints and meridians are slow to heat should use the product with caution.

Breakdowns and repair

If breakdown occurs during use, please check the following. If the breakdown can not be eliminated or the product can't recover ideal function, please cut off power connection and contact the after-sales service center of the headquarters for repair. Do not disassemble or attempt to repair without authorization.h caution.

Common breakdowns	Possible causes	Remedies
Can't be started	1.Battery low power 2.Try started during charge 3.wrong operation	1.If so, please charge main device in a timely manner 2.Take off USB charger from Main device 3.Long press ON/OFF start Main device
Long time can not full recharge (LED keeping red ligh long time)	USB Charger voltage can not meet Main device	Change new charger (any brand mobile charger) or use computer or power bank.
Stop working during massage	1.Battery low power 2.Message head got Big pressure Stop working 3.RED Led light flicker 8 times stop main device	1.Please charge main device 2.Adjust massage head position or release handle power 3.Restart Main device
Weak massage force	Check the lithium battery level	If so, please charge in a timely manner

04

Technological parameters

Product name:+ wireless Shiatsu Neck@shoulder	Product model: KR-E011
Battery: 3.7V 2000mAh	Power: 6W
Temperature: 5°~40°C	Atmospheric pressure: 860hpa~1060hpa
Device Dimensions: length 250mm x width 140mm x height 130mm	Net weight: 900g

Storage

- 1.If the storage is over 3 months, you need to open the package to inspect the product and connect the product to power.
- 2.Do not place the product on the ground, against the wall, or on the ceiling.
- 3.Keep the room ventilated, and avoid strong direct sunshine and corrosive gas.
- 4.This product has been provided with vibration-proof device and is suitable for travel by air, railway, road, and ship. Avoid rain, snow, hanging upside down, and collision.

Transportation

This product has been provided with vibration-proof device and is suitable for travel by air, railway, road, and ship. Avoid rain, snow, hanging upside down, and collision.

Power supply

Check power supply. Please do not start the device if the power and voltage supply are out of prescribed range.

Maintenance

- 1.Take measures to avoid moist, mice, and pollutions.
- 2.Please power off the product to when the handle is being cleaned.
- 3.Place store the product in a safe place after use. Do not put weight on the product.
- 4.If the product is out of order, please seek professional technical help. Do not disassemble without authorization.

05

+ WIRELESS
SHIATSU
NECK@SHOULDER



Thank you for choosing + wireless Shiatsu Neck@shoulder.
Please read the instructions carefully before use and keep the instructions in a safe place for future reference.

Introduction:

+ wireless Shiatsu Neck@shoulder, by simulating the kneading technique of Chinese traditional massage, designs the unique ergonomically kneading massage program. It is able to meet the demands of people with varying neck circumference by regulating the joining silica-gel device. Through kneading the neck muscles, meridians, and massaging the particular acupoints, it is able to relieve stress and fatigue and maintain your health, releasing the true charisma of Chinese traditional meridian massage.

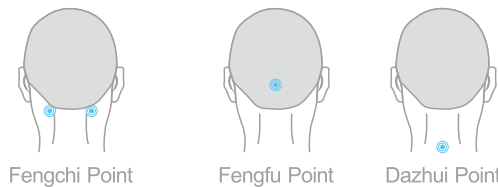
Target User:

- 1.Office workers that are constantly on the computer
- 2.Workers that maintain the same position for a long time
- 3.People that suffer from nervous tension, insomnia, and dreaminess
- 4.People that suffer from rigid neck, shoulder, and muscular fatigue
- 5.People that suffer from neck and shoulder pain and numbness, and numbness and weakness in hands
- 6.People that suffer from insufficient brain oxygen supply, headache, and dizziness

Scope of applications

This product aims to relieve stress and fatigue and maintain your health by kneading and massaging your neck muscles, meridians, and particular acupoints.

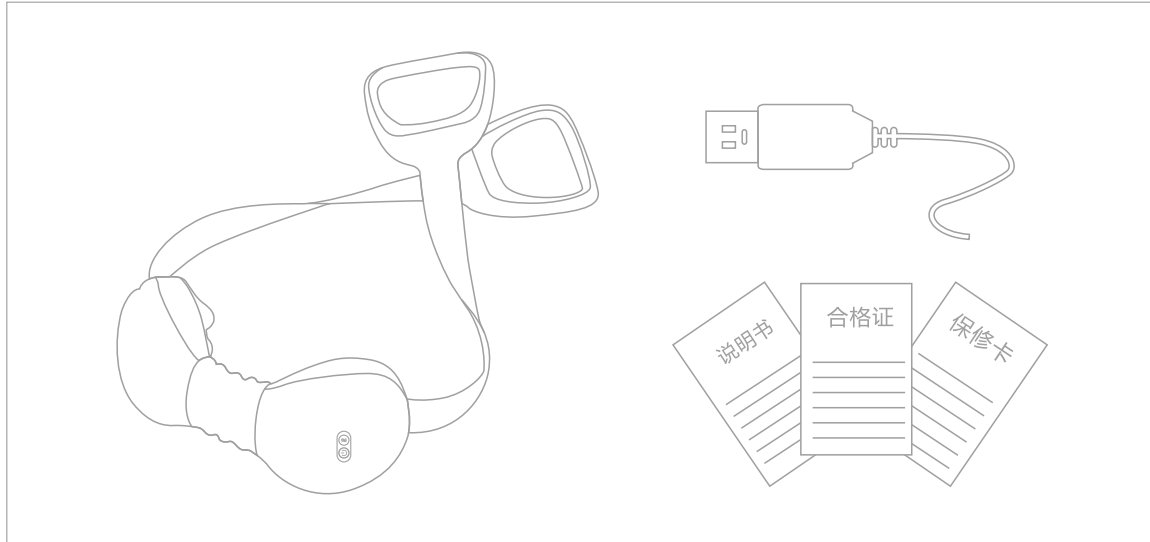
Functions of the acupoints



01

Product configuration:

This massager includes the following configuration: the main device, USB charging line, instructions, Product Certificate, and warranty card



02

Preparation and operation prior to use

Please check the completeness of the device and components

Connect to power

1. Find the charging port at the bottom of the case of the main device.
2. Connect the port of USB charging line to the power port of the product.
3. During the charging process, the LED light is red; when charged, the LED light becomes purple, which are both on.
4. The product won't turn on during the charging process (the product will automatically stop working if it is being charged under working mode to enable self-protection).
5. The main device is powered by high-performance and environmental protection lithium battery.

Wear the product correctly

1. Hold the handle with both hands, place the massage head at the cervical vertebra area, regulate the joining silica-gel device, and find a comfortable position that suits your neck circumference.
2. Pull the handle with both hands and regulate the tightness of the massage head.

Operation

Start: long press the (⏻) button: LED light is purple, and the product starts working.

Change direction: short press the (↺) button: LED light is purple and the product changes massage direction.

Power off: Long press (⏻) button under working mode: LED light turns off and the product stops working.

Heating mode: the product starts heating automatically when it's powered on; press the (🔥) button: the product starts or stops heating function.

Automatic timing: the product is automatically timed at 20 minutes and will automatically power off after 20 minutes. Press and hold the power button to start massaging again.

Low battery indication: Flashing red light indicates low battery. Please charge the battery.

03