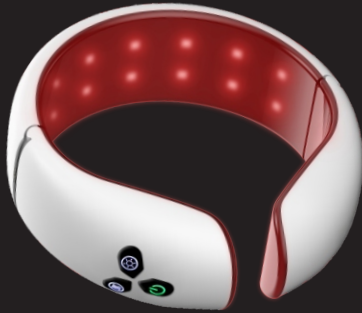


# 五折页，铜版纸双面彩印，单页尺寸：110\*70MM

NECK CARE BEAUTY DEVICE

E200 User's Manual





Safety instructions

Before using this product, please be sure to read and follow the operating instructions in the "Operating Instructions" carefully. Violation of the instructions may result in danger or damage to the equipment.

Be sure to unplug the product from the outlet before using or cleaning it. Please do not throw the product into water or other liquids.

If the product accidentally falls into the water while charging, please pull out the plug immediately and do not touch the product directly into the water.

This product contains lithium batteries, please do not disassemble, modify or throw in the fire to avoid danger.



Caution

This product has a heating function, the heat source is not sensitive or easy to heat allergic users, please use the heating function with caution.

This product has a heating function, please do not repeatedly and continuously use in the same part to avoid burns.

Please do not plug and unplug the USB charging cable with wet hands to avoid electric shock or accidents.

This product is not a substitute for drugs and medical devices. Please do not place the product in front of an unattended child. Children or those with limited ability should use this product under adultsupervision.

Please stop using the product immediately if you feel uncomfortable during use.

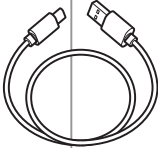
Product parameters

|                   |                         |                  |               |
|-------------------|-------------------------|------------------|---------------|
| Product Name      | Neck Care Beauty Device | Product Model    | HXR-E200      |
| Product Size      | 156mm*146mm*46mm        | Rated Power      | 8 W           |
| Battery Capacity  | 3.7V 1900mAh            | Charging Time    | about 2 hours |
| Light Wave Gear   | 3-Level adjustment      | Hot Compress     | 42℃（±2℃）      |
| Usage Environment | 0-40℃（±5℃）              | Charging Voltage | 5 V 1 A       |
| Product Weight    | 171g                    | Charging Port    | USB Type-C    |

Product list



Main Device\* 1

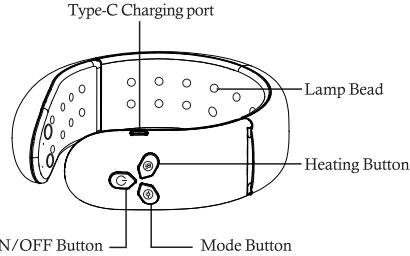


Type-C Charging Cable\* 1



Instructions\* 1

Device description



Usage instructions

Long press the on/off button for 2 seconds to turn on the device, The power button will display a green light. After the device is turned on, the neck protector will beep once and enter the red light mode, and the constant temperature hot compress function will be activated. If the power button shows a red light, it indicates low battery. Please charge it before use.

Press the mode key briefly to switch between modes. There are a total of three light wave modes:

Red light mode: All lamp beads are red, with a release wavelength of 660nm+850nm

Blue light mode: All lamp beads are blue, with a emission wavelength of 460nm+850nm

Yellow light mode: All lamp beads are yellow, with a emission wavelength of 590nm+850nm

Continue to briefly press the mode key in the yellow light mode. After the neck protector makes a beeping sound, turn off the light wave mode. If you need to continue using it, you can briefly press the mode key to activate this mode.

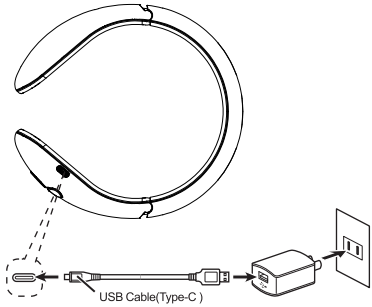
Press the hot compress button briefly to turn on/off the constant temperature hot compress function. The temperature of the hot compress function is 42±2℃.

\* All the above functions will be automatically turned off after 10 minutes of use. If you need to continue using them, please restart the device.

Device charging

If it is going to be used for the first time or has not been used for a long time, please charge it as per given instructions:

- The USB cable in the accessory should be plugged into the charging socket on the bottom left side of the product
- Insert the USB cable into the power adapter and connect the power.



USB Cable(Type-C)

- After charging begins, the product indicator light will remain constantly red. It takes about 2 hours to fully charge. Once fully charged, the charging indicator light will turn green and remain constantly on. After charging for a period of time, the indicator light will go out and the charging will automatically stop. Please unplug the power supply in time after it is fully charged.
- If the red light on the power button of the neck protector flashes during use, it indicates that the battery is low. Please charge the device in time.

\*Note: Do not use this device during charging.

Troubleshooting

| Possible conditions                          | Possible causes/handling methods                                                                                                                                      |
|----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Unable to start after pressing the power key | Please confirm whether the power supply of the neck brace is sufficient.                                                                                              |
|                                              | Please confirm whether the neck brace startup operation is normal (long press the on/off button for 2 seconds)                                                        |
|                                              | If the device cannot be started at a particularly high or low ambient temperature, please charge it at 10-40℃.                                                        |
| Unable to charge or short battery life       | Please check whether the USB connection cable and the host power adapter are in good contact.                                                                         |
| Stopped during its use                       | When charging for the first time or not using for a long time, please fully charge before using.                                                                      |
|                                              | The neck brace cannot be used during charging. Please turn off the power before charging                                                                              |
|                                              | The neck brace will automatically stop working 10 minutes after use, which is a normal phenomenon. If you need to continue using it, you can turn on the power again. |
|                                              | Please confirm whether the neck brace is in a low power state. If the battery is low, please charge it before use.                                                    |

\*Note: If the problem still exists after following the above steps, please cut off the power and contact the customer service.

Maintenance and storage method

- Before maintenance, please make sure to unplug the power cord.
- Do not use detergent, thinner, gasoline and other chemicals to wipe.
- When the host is dirty, use a dry soft cloth or dry towel to wipe, avoid cleaning in running water or other liquids.
- Please do not disassemble, repair or modify this product by yourself to avoid accidents or malfunction.
- Please do not store in a humid place or a place with direct sunlight.
- When the product is not used for a long time, please put the product in a dry and ventilated place after it is fully charged.
- Please do not store in places where babies and children, pets can touch.