

Cryoflow Pro Cold&Hot Therapy Dynamic Compression Recovery System

User Manual



Made in China



Cold&Hot
Therapy



Air Pressure
(60-210 mmHg)



5 Functional
Modes



Touch Screen
& Mobile APP Control



10-60
Minute Timer

1. Warning

⚠ Warning: To prevent personal injury, equipment damage or other hazards, strictly comply with the following provisions. Failure to comply may result in serious consequences, including but not limited to scalds, frostbite, equipment malfunction, electric shock, fire, etc.

- This device is only intended for human muscle relaxation and has no medical efficacy. It is strictly prohibited to use it for medical diagnosis, treatment, or as a substitute for professional medical services. If you suffer from any illness or physical discomfort, you must consult a doctor and obtain professional guidance before use.
- Do not operate the device if water has entered into the machine or its parts, if malfunctions, or if it is damaged (e.g., exposed wiring, cracked casing), to avoid the risk of electric shock.
- Children under 12 are prohibited from using this device. Minors, the elderly, people with physical disabilities and those with sensitive skin must use it under the supervision of a healthy adult. Adjust parameters (temperature and air pressure) to mild levels to prevent physical discomfort.
- Disassembling or modifying the device without authorization, or replacing parts with non-original accessories, is strictly prohibited. Such actions may cause equipment malfunction, fire hazards or electric shock, and will void your product warranty. All equipment repairs must be performed by factory –authorized technicians. Unauthorized disassembly by untrained personnel violates European and American safety regulations.

2. Contraindications

The following groups of people and scenarios are strictly prohibited from using this device; failure to comply may aggravate physical discomfort or trigger safety risks:

1. Persons with broken skin, ulcers, inflammation, scalds, frostbite, rashes or severe skin allergies are prohibited from using this device to prevent skin irritation or infection.

2. This device is forbidden for those suffering from severe cardiovascular diseases (such as hypertension, heart disease, thrombosis), diabetes, blood circulation disorders or abnormal skin sensation. It is also prohibited for individuals taking anticoagulant drugs, receiving physical therapy or other medical interventions.
3. Pregnant women, breastfeeding women, and people with acute abdominal/lumbar injuries, tumors, or unhealed fractures are not allowed to use the device.
4. Do not use the device when intoxicated, extremely fatigued or unconscious, to avoid operational errors or abnormal physical reactions.
5. Never apply the device to the face, eyes, carotid artery or other sensitive areas (except regions marked usable by the product), to prevent personal injury.
6. Do not start the device without a water tank installed, with insufficient water, or when the water fails to meet local drinking water standards, otherwise the heating/cooling module may be damaged. Only clean tap water can be poured into the water tank; hot water, ice water, sewage and chemical reagents are strictly forbidden.
7. Avoid operating the device near strong electromagnetic interference sources to prevent functional malfunctions.
8. Patients with Raynaud's disease, peripheral neuropathy or dull limb sensation must not use this device. Combined cold-hot and compression stimulation may worsen symptoms and prevent timely perception of discomfort.
9. Rest for at least 15 minutes after strenuous exercise or heavy sweating before use. Pores stay open post-workout, and cold/hot fluid stimulation can easily cause physical discomfort.
10. Do not use the device on limbs covered with casts, fixed braces or bandages.

Safety Precautions

- This machine is equipped with a precision built-in compressor. Before first use, leave the machine standing upright for 6 hours prior to startup.
- A built-in compressor is installed inside the unit. Do not move, tilt or invert the device while it is running; it may only be moved when powered off and stationary, to prevent refrigerant leakage and compressor failure.

- The maximum temperature for hot therapy is 42°C. While this does not exceed the high-temperature safety threshold, prolonged continuous hot therapy on the same area may still cause low-temperature skin burns. It is recommended that a single hot therapy session on one area lasts no more than 20 minutes.
- The minimum cooling temperature is 3°C. Prolonged skin contact with low-temperature airflow or compression cuffs may lead to poor local blood circulation, numbness or frostbite. People with sensitive skin or poor peripheral circulation are prohibited from using low cooling settings for extended periods.
- The cuff pressure ranges from 60 to 210 mmHg. First-time users, the elderly and those with weak physical condition should start at the minimum pressure of 60 mmHg and increase gradually. Direct use of the maximum 210 mmHg high-pressure setting is strictly forbidden.
- If you experience worsened swelling, stinging pain or numbness in your limbs during use, immediately reduce the pressure or power off the unit to rest.
- Wear clothing as a barrier between your skin and the device during treatment; direct bare skin contact with the therapy area is not allowed.
- A single treatment session on one area is recommended to last 10 - 30 minutes, with total daily usage not exceeding 2 hours, to prevent continuous pressure and thermal irritation to muscles and skin.
- Allow an interval of no less than 1 hour between two treatments on the same area; repeated continuous therapy is not advised.
- If the device will be left idle for a long time after cooling therapy, run the heating mode to dry internal moisture, or place the unit in a well-ventilated sunny area to prevent internal dampness and mold growth.
- Inspect the device exterior, wiring, ports and water tank thoroughly before use to ensure no damage, loose connections or water leaks. Only operate the unit after the self-check screen displays "All Systems Normal". Cease use immediately and contact after-sales service if any abnormalities are found.
- Do not leave the unit unattended while it is operating. Closely monitor the device status and your physical sensations. If you develop stinging, numbness, redness, dizziness or other discomfort, stop use at once, cut off the power supply and disconnect Bluetooth.
- Do not plug/unplug port cables or move the device randomly during operation, to avoid unit malfunctions, loose wiring or accidental drops.

- Adjust air pressure gradually starting from low settings according to your personal comfort; excessively high pressure levels may cause physical discomfort.
- When using the scheduling timer function, ensure the device is placed in a secure location away from children, pets and flammable/explosive materials to eliminate hazards from accidental startup. All timer settings must comply with the unit's safety operating specifications.
- If abnormal noise, water leakage or error codes appear during operation, stop using the device immediately, turn off the power and contact after-sales maintenance. Do not attempt self-repair.
- Before long-term storage, drain all residual water from the water tank, clean the tank and massage contact surfaces, and wipe dry the unit exterior. This prevents rust and mold caused by residual water stains and extends the service life of the device.
- Store the unit in a dry, well-ventilated and cool area. Avoid direct sunlight, high-temperature exposure and humid environments such as bathrooms and kitchens. Keep it away from open flames and power sockets. Do not store the device outdoors or in damp areas, as contact with rain or water may cause malfunctions.
- All repairs must be carried out by factory-authorized technicians, and the product warranty certificate shall be presented for maintenance service. Disassembly and repair by untrained personnel are strictly prohibited. Repaired units must pass the self-inspection test before reuse.
- If the device is accidentally dropped or impacted, run a full self-check before reuse. Contact after-sales service immediately if any abnormalities are detected. Do not continue operating a faulty unit to prevent potential safety hazards.
- Keep this instruction manual properly and read it thoroughly before operating the device.
- This machine is only compatible with the original KEERDA ETL-certified power adapter (DC24V/25A, 600W). Replacement with non-compliant power supplies is forbidden to avoid overheating malfunctions.
- The power adapter supports wide input voltage of 100 - 240V AC. For use in different countries, only the matching plugs US/EU/UK standard need to be replaced; the main power supply of the unit does not require changing.

4. Product Information

Product Name: Cryoflow Pro Cold&Hot Therapy Dynamic Compression Recovery System

Product Model: HXR-M010

Product Weight: 29KG

Product Dimensions: 400*390*400mm

Water Tank Capacity: 3.5L

Air Pressure Range: 60-210 mmHg (60-90-120-150-180-210 mmHg)

Cooling Temp: 3°C-25°C

Heating Temp: 30°C-42°C

Timing:10-60min (10-20-30-40-50-60min)

Power Input: AC 100-240V~50/60Hz, 7.0A (Global Wide Voltage)

Voltage: DC 24V= 25.0A

Maximum Power: 600W

Packing List



Main Unit



Portable Carry Bag



User Manual



Shoulder Strap



Power Adapter

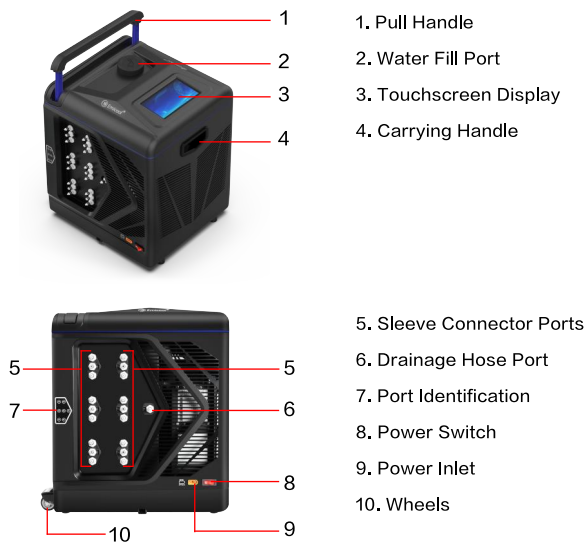


Drainage Pipe

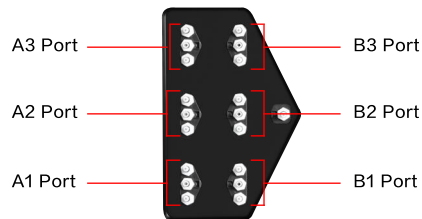


5. Component Introduction

Main Unit Introduction

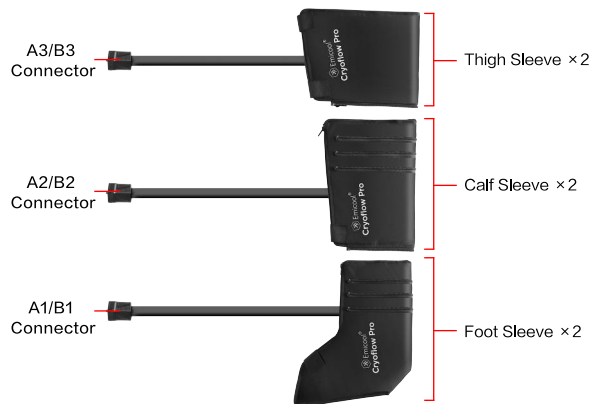


Main Unit Introduction



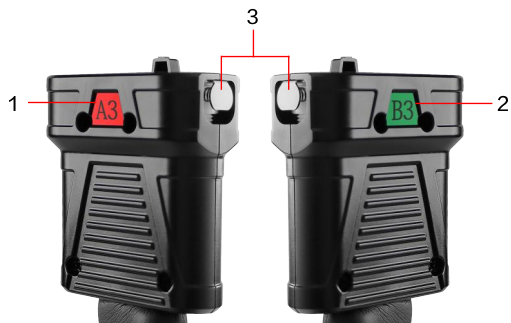
Accessories Introduction

1. Massage Component



This product includes 2 thigh sleeves, 2 calf sleeves, and 2 foot sleeves. These can be zipped and combined into two complete leg massage sets, allowing for a simultaneous massage on both legs.

2. Massage Sleeve Connector



1. A3/A2/A1 Connector (Red Label)
2. B3/B2/B1 Connector (Green Label)
3. Quick-Release Metal Clip

3. Sleeve Zipper Connection

Each sleeve is connected using multi-position zippers. The size of the leg sleeve length can be extended by up to 20 cm, and the maximum leg sleeve circumference is up to 75 cm, suitable for users with a height of 1.6 m to 2.1 m.



***IMPORTANT:** Ensure all zippers are fully and securely closed before use to prevent them from bursting open during inflation.

Wearing Options

The massage sleeves can be used individually or in different combinations.



Thigh Sleeve + Calf Sleeve + Foot Sleeve



Thigh Sleeve + Calf Sleeve



Calf Sleeve + Foot Sleeve



Single Sleeve (Thigh, Calf, or Foot only)

Power Adapter

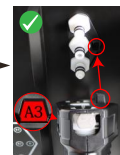
- ①. Connect the power cord to the adapter.
- ②. Connect the power adapter to the main unit.



6. Operation Steps

1. Connect the Sleeves to the Main Unit
(Connect each sleeve connector to the corresponding port on the main unit until you hear a "Specific click sound").

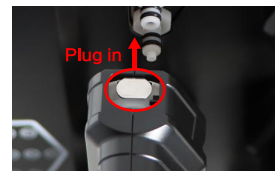
Connector Orientation for A3/A2/A1 Ports



Connector Orientation for B3/B2/B1 Ports



To connect a sleeve connector:
Press both metal clips (top and bottom) on the connector while inserting it into the port.



To disconnect a sleeve connector:
Press and hold both metal clips (top and bottom) on the connector, then pull it out of the port.



2. Plug-in the power cord to the power inlet and switch on the device.



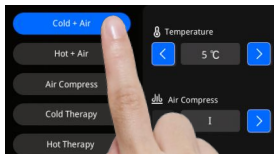
3. Pour purified water up to the dark green safe water level line. (about 2.5L)



4. Put on the sleeves, wear the sleeves over light, thin clothing. (Do not wear the sleeves directly against bare skin.)



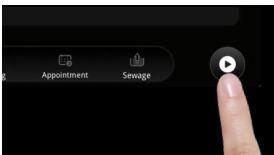
5. Mode Selection: Cold+ Air / Hot + Air / Air Compress / Cold Therapy / Hot Therapy



6. Set temperature, air pressure, time and air compress mode



7. Tap start to begin operation



7. Water Level Guide & Troubleshooting

Water Filling Guide for Different Usage Scenarios

Scenario 1: First-Time Use(No water remaining in the sleeves)

Ensure that the main unit and sleeves are properly connected. Fill the water tank until the water level reaches the **dark green** zone, then the device is ready for use.

Scenario 2: Subsequent Use(Water remains in the sleeves from the previous session)

After connecting the main unit and sleeves, fill the water tank until the water level reaches the **light green** zone, then the device is ready for use.

Water Level Alerts

Situation 1: Water Level Too Low in the water tank (Water level in the red zone)

The device will automatically lock and cannot be operated. (See Figure 1)

Add water until the level reaches either the dark green zone or light green zone, then resume operation.

Situation 2: Water Level Too High in the water tank (Water level in the red zone).

The device water tank "Water Level Too High" will appear on the screen.

Follow the on-screen instructions to connect the drainage hose, Press the drainage option on the screen after that the device will automatically drain excess water and stop once the water level returns to a safe range. The device can then be used normally. (See Figure 2)

Note:

The device can be connected to 1 to 6 sets of sleeves. Water consumption increases as more sleeve sets are connected. Monitor the real-time water level and add or drain water as needed.



Figure 1



Figure 2

Water Tank Indicator Definitions

Maximum Warning Level : Water level is too high. Connect the drain hose, and the device will automatically drain the excess water to a safe level and stop. The device can then be used normally.

Mid-High Level : Suitable for 1 to 6 massage sleeves. (Multi sleeves)

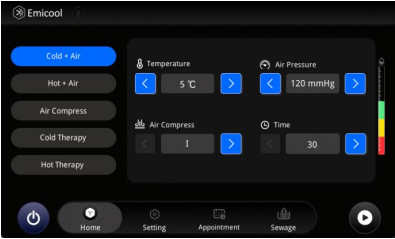
Mid-Level : Suitable for 1 to 3 massage sleeves. (Fewer sleeves)

Low Level : Low water. May trigger a "Low Water" alert on the screen.

Minimum Safety Level : Water level is too low. Please fill the water tank until it reaches the Dark Green or Light Green zone to resume normal use.

8. Function Modes

Function Interface



Function Selection	Temperature	Air Pressure	Air Compress	Time
Cold + Air	3℃-25℃/37.4℉-77℉	60-210mmHg	I,II,III,IV	10-60min
Hot + Air	*See Mode & Temperature Correspondence for details		I,II,III,IV	10-30min
Air Compress	Unavailable	60-210mmHg	I,II,III,IV	10-60min
Cold Therapy	3℃-25℃/37.4℉-77℉	Unavailable	Unavailable	10-60min
Hot Therapy	30℃-42℃/86℉-107.6℉	Unavailable	Unavailable	30-60min

Correspondence Between Modes and Temperatures

Hot + Air	Default Values: Temperature: 38℃ Pressure: 90 mmHg Time: 30 minutes Air Compress Mode: Level 1	
	Range: Temperature: 30 - 40℃ Pressure: 60 - 210 mmHg Time: 10 - 30 minutes Air Compress Mode: Level 1 to Level 4	
	Air Pressure: 210mmHg	Corresponding Temperature: 30-35℃
	Air Pressure: 180mmHg	Corresponding Temperature: 30-36℃
	Air Pressure: 150mmHg	Corresponding Temperature: 30-37℃
	Air Pressure: 120mmHg	Corresponding Temperature: 30-38℃
	Air Pressure: 90mmHg	Corresponding Temperature: 30-39℃
	Air Pressure: 60mmHg	Corresponding Temperature: 30-40℃
<i>*If the user sets the temperature first and then adjusts the air pressure value, the program will automatically adjust to the maximum configurable temperature once the above temperature range is exceeded.</i>		

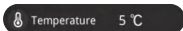
After selecting any mode, tap the "Start" button to begin operation, and the device will enter the main interface.

Note: Ports can only be controlled when the corresponding massage sleeves are properly connected to the main unit.

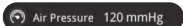
Main Interface



When the device is running, you can check the working status of each port, remaining time, real-time temperature, air pressure and air wave level on the screen.



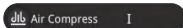
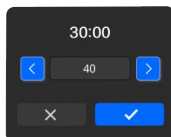
Displays the current operating temperature. Tap <> to reset the temperature. Tap ✓ to confirm after setting.



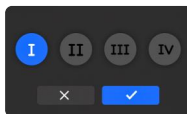
Displays the current operating air pressure. Tap <> to reset the air pressure. Tap ✓ to confirm after setting.



Displays remaining operating time. Tap <> to reset the time, then tap ✓ to confirm after setting. When the countdown ends, the device stops working. The screen will automatically turn off if no operation is performed within 5 minutes.

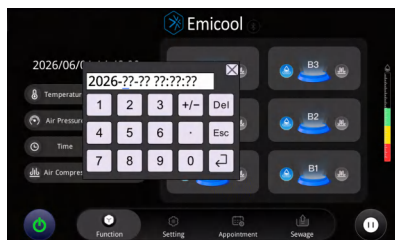


Displays the current air compress mode. Tap I II III IV to switch modes, then tap ✓ to confirm after setting.

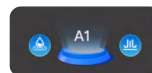


Tap to pause the device ; tap again to resume operation.

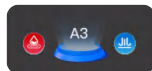
* Long press the time display on the home page for three seconds to pop up a window for manual time setting.



A1, A2, A3, B1, B2, B3 correspond to the six ports of the main unit.



Blue indicates cold compress
 Blue indicates airbag inflating



Red indicates hot compress

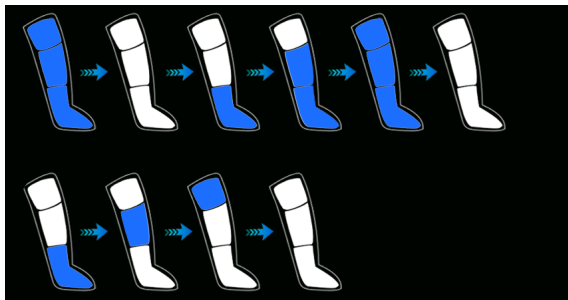


Gray means the hot and cold compress function is disabled
 Gray means airbag deflating / airbag function disabled

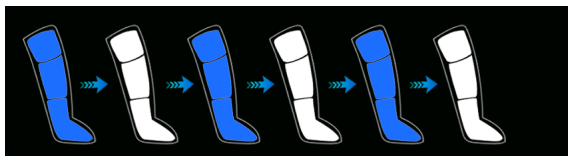
Note: The corresponding port can only be controlled when the massage component is properly connected to the main unit.

Introduction to Air Compress Modes

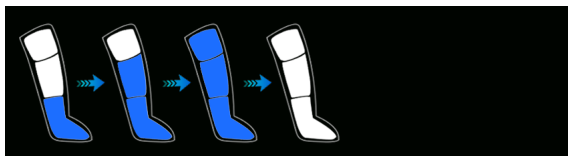
Air Compress I



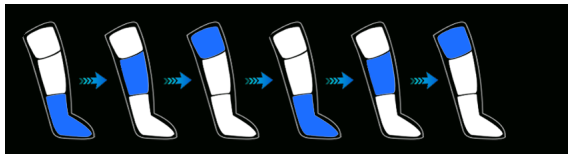
Air Compress II



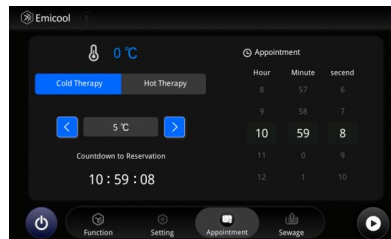
Air Compress III



Air Compress IV



Schedule Interface



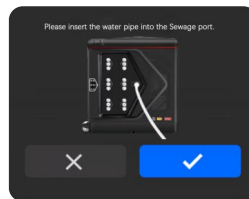
1. Select Cooling or Heating, then use the < > buttons to set the desired temperature.
2. Set the scheduled start time by adjusting the hours, minutes, and seconds. The maximum scheduling time is 12 hours.
3. Tap the Start button to activate the scheduled start function. The countdown will begin automatically. When the countdown reaches zero, the device will start operating at the selected temperature. Default operating time: 1 hour.
4. To cancel the scheduled start, tap the Cancel button or tap Back to exit.

Note: Do not operate other functions while a scheduled start is active. Any other operation will cancel the scheduled start function.

Drainage Interface

The device will prompt for drainage in the following two scenarios:

1. When the Drainage button is tapped, a pop-up window will remind you to connect the drain pipe to the drain outlet.



2.If the water level in the water tank is too high and reaches the upper red zone, the device will pop up a window alerting high water level; please drain water before use.

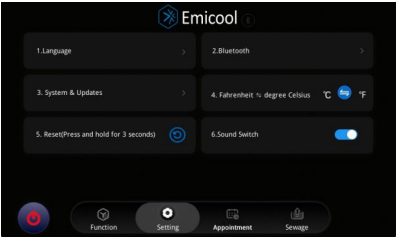


When draining, ensure the drainage pipe is connected properly and the water outlet is placed in a position for smooth drainage. During drainage, prevent drained liquid from dripping onto the device surface to avoid equipment damage.

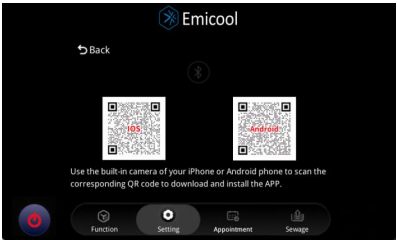
Settings Interface

Main Screen Interface:

- 1.Language Selection
- 2.Bluetooth Connection
- 3.System & Update
- 4.Temperature Unit Switch (°C/°F)
- 5.Factory Reset
- 6.Sound Toggle



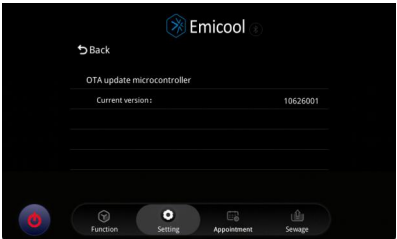
Language Selection Interface



Bluetooth Connection Interface



System & Update Interface



Temperature Unit Switch

4. Fahrenheit ⇌ degree Celsius °C ↔ °F

Switch celsius to fahrenheit

4. Fahrenheit ⇌ degree Celsius °F ↔ °C

Switch fahrenheit to celsius

Sound Switch

6.Sound Switch

Sound On

6.Sound Switch

Sound Off

9. APP Operation Steps

Step 1: Download and install the CryoFlow Pro mobile application

For iOS (iPhone/iPad)



Method 1: Scan & Install

- Scan the Apple QR code with your Camera.
- Tap the banner to open the App Store.
- Tap Get to download CryoFlow Pro.

Method 2: Search & Install

- Open the App Store.
- Search for CryoFlow Pro.
- Tap Get.

For Android



Android

- Scan the Android QR code with your Camera .
- Tap Download APK.
- Allow your browser to install apps in Settings.
- Ignore Security Warning: If Play Protect pops up, tap "More details" → "Install anyway".
- Open the app and allow Bluetooth and Location permissions.

Quick Notes

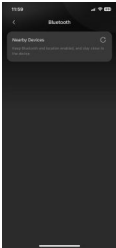
IOS: Requires an Apple ID.

Android: Direct downloads require manual approval. Location permission is needed for Bluetooth scanning; we never track your location.

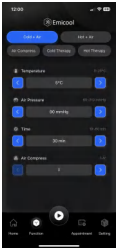
* A network connection is required to install the mobile application. Please make sure to download and install the latest version of this app.

Step 2: Open the APP, enable Bluetooth on your mobile phone and grant permissions.

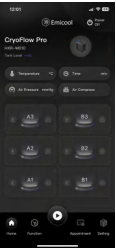
Step 3: Select the corresponding device from the app list.



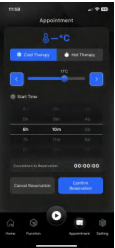
Bluetooth Connection



Mode Selection



Main Interface



Schedule Function



Settings

- After successful connection, you will enter the control interface.
- Where you can switch modes, adjust parameters, and start or stop the device.

10. Cleaning and Maintenance

Note: Unplug the main unit from the power outlet before cleaning. Reconnect it to the power outlet only after it has been fully dried.

- Wipe clean with a **slightly damp soft cloth**.
- Never pour any water or liquid into the main unit!

Massage Component Cleaning

- Do not immerse the massage components in liquid; only surface wiping cleaning is permitted.
- Gently wipe the inner and outer surfaces of the components with a soft cloth, warm water no hotter than **40°C (100°F)** and neutral detergent. Never allow liquid to enter the air inlet of the garment.
- Wipe off detergent residue with clean water, and always prevent water from entering the air inlet of the massage components during operation.
- Dry only with a soft towel.
- After air-drying, wipe the inner and outer surfaces of the garment with **70% alcohol** or fabric-safe disinfectant recommended by the manufacturer. Wear gloves and operate in a well-ventilated area when using alcohol.
- Do not use the garment until it has been fully air-dried naturally. Wear gloves while cleaning the garment and wash your hands after cleaning.

Note: Print patterns and fabrics may fade slightly over time, which will not affect the performance of the massage components. Store the product away from direct sunlight to prevent fading. Do not scrub the printed areas vigorously, and never pour a large amount of alcohol directly onto the massage components.

If you have any questions regarding the cleaning of the main unit or massage components, please contact your local distributor.

Note:

- Hand washing or machine washing is prohibited; only surface wiping is allowed!
- Do not allow liquid to enter the air inlet.
- Bleach is prohibited.
- Dry cleaning is prohibited.
- Do not wring, iron, tumble dry or force hot-air dry.

11. Transportation and Storage

- Store the main unit, hoses, and sleeves in a location away from direct sunlight.
- Keep the device in a cool, dry environment (refer to the Note below for details).
- Do not twist, bend, or fold the hose bundle.
- Gently wind and secure the DC power adapter and power cord before storage.
- Lay the sleeves flat or hang them up for storage; avoid hard folding or creasing.

Note: The main unit may be transported or stored for a short period under the following environmental conditions:

- Temperature range: -20°C ~ 70°C (-4°F ~ 158°F)
- Humidity range: 10% ~ 93% RH (non-condensing)
- Atmospheric pressure range: 190 ~ 1060 hPa

Allow the main unit to warm up to an ambient temperature of 10~30° C (50~86° F) before switching it on. If the system has been stored at an extreme temperature of -20° C (-4° F) or 70° C (158° F) between uses, leave it to stand for 2 hours prior to operation.

12. Troubleshooting

Possible Problems	Solutions
The device fails to power on	1. Check whether the power cord is securely plugged-in to the main unit.
	2. Confirm that the power switch on the side of the main unit is turned on.
	3. Verify that the power adapter is intact and the wall outlet is active/energized.
	4. After long-distance transportation, keep the unit upright and allow it to stand for more than 6 hours before powering on.
Device functions do not work	1. Check if the water level in the tank is within the green or light green zone.
	2. Confirm whether the massage sleeves are properly connected to the main unit.
	3. Verify that the power adapter is intact and the wall outlet is turned on.

The device stops suddenly during operation	1. Check the water level in the tank. If the water level is abnormal (too high or too low), drain or refill water before use.
	2. Check if the session timer has expired. Reset the timer if you wish to continue use.
	3. Confirm that the massage sleeves are properly connected to the main unit.
	4. Check if the power supply has been accidentally disconnected or the power outlet is loose.
	5. Overheat protection may be activated. Disconnect the power and let the device rest for 30 minutes before restarting.
Skin marks appear after use	1. This is a normal temporary effect of pneumatic compression; marks will fade naturally within a few hours.
	2. If marks persist or are accompanied by pain, stop using the device immediately and consult a doctor.
Cold/heat massage function not working/ abnormal temperature	1. Ensure the water level in the tank is normal. Refill if it is below the minimum safety level to prevent triggering the system protection.
	2. Check whether the water connectors of the massage sleeves are tightly plugged in with no leakage.
	3. Confirm that the temperature setting is within the operating range (Cold: 3–25° C/Heat: 30–42° C).
	4. Wait for 10 minutes upon first use to allow the device to complete pre-cooling or pre-heating.
	5. If the issue persists, disconnect the power and contact after-sales service.
Air bag/pneumatic function malfunction / abnormal inflation	1. Ensure the air connectors of the massage sleeves are firmly connected to the main unit with no air leakage.
	2. Verify that the pressure level is set correctly (avoid accidentally setting it to level 0)
	3. Check if the massage sleeves are excessively folded, bent, or squeezed, which may block the air path.
	4. If the air pump makes abnormal noises or fails to inflate, stop use immediately and contact after-sales service.

Water leakage / seepage from the device	1. Power off the device immediately and disconnect the massage sleeves.
	2. Check whether the water tank cap, water connectors, and drain plug/tube are tightly secured and undamaged.
	3. Water flowing from the condensate drain outlet at the bottom of the device is normal. Tilt the main unit to pour out accumulated water before attempting reuse.
	4. If water leakage persists, do not power on the device and contact after-sales service.
Abnormal device noise / excessive noise	1. Ensure the device is placed on a flat, stable surface without shaking.
	2. Check if there is air trapped inside the water tank. You may drain the water and refill the tank to bleed the air.
	3. If abnormal noise originates from the compressor, water pump, or air pump, stop using the device immediately and contact after-sales service.
Failed APP connection / Bluetooth pairing failure	1. Make sure Bluetooth is enabled on your phone and the app has been granted Bluetooth permission.
	2. Confirm that the device is powered on and ready for Bluetooth connection.
	3. Turn off other nearby Bluetooth devices to avoid connection interference.
	4. Restart the app and the device, then try pairing again.
	5. If the connection still fails, uninstall the app and reinstall the latest version.
Burning sensation on the skin during heat therapy / freezing sensation during cold therapy	1. Stop using the device immediately and remove the massage sleeves.
	2. Check whether the temperature setting is too high or too low, and adjust it to a comfortable level.
	3. Ensure there is no skin damage or sensory impairment, and avoid prolonged continuous use.
	4. Seek medical attention promptly if redness, swelling, or pain occurs on your skin.

Unable to fill the water tank / poor water drainage	1. Confirm that the drainage pipe is correctly and securely connected to the main unit's drain port.
	2. When draining, place the device on a surface higher than the water container to allow the water to flow out smoothly .
	3. If the device has not been used for a long time, clean the limescale inside the water tank thoroughly before reuse it.
	4. If the water still fails to drain after following the above steps, please stop operation and contact after-sales service for professional support.
Device displays fault codes / error alerts	1.Please record the fault code and power off the device immediately.
	2.Troubleshoot according to the corresponding code in the user manual. Contact after-sales service if the problem cannot be resolved.
	3.Do not disassemble the device by yourself; otherwise, the warranty will become invalid.